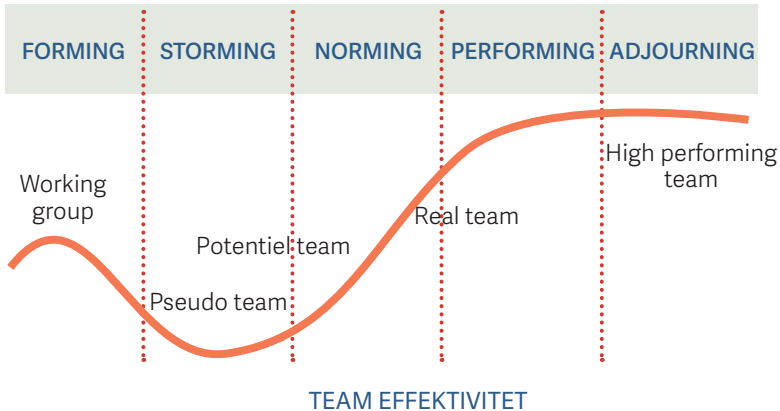


PERFORMANCE IMPACT



FIGUR 3.2.1
Tuckmans model.